



FIRESTORM MARTIAL ARTS MEMBERSHIP



TERMS & CONDITIONS

It is a condition of enrolment that members and parents of members under 18 years are aware of and agree to abide by the Firestorm Martial Arts terms and conditions.

Firestorm Martial Arts offers a fortnightly direct debit membership through our internal system or bank deposit.

All membership fees must be paid in full as agreed. Members acknowledge that all fortnightly fees are paid two (2) weeks in advance in relation to upfront fees. Members also understand and agree that sufficient funds must be in your nominated account by the due date to enable the direct debit to be honoured on the debit date.

Payment options and the terms and conditions of our memberships are addressed at time of joining to ensure that you make an informed decision when joining Firestorm Martial Arts for your training needs. Membership fees are based on public holidays, part school holidays, and Christmas break. Payments are averaged out over a 12-month timeframe and are divided into small amounts to allow ease of budgeting.

All members understand that the purchase of either an upfront membership or a fortnightly direct debit membership provides you access to Firestorm Martial Arts classes, in accordance with the Firestorm Martial Arts membership purchased, rather than the attendance of those classes. Fees are ongoing regardless of how much or how often you access or use your membership.

Furthermore, members acknowledge and understand that Firestorm Martial Arts provide 'make-up' classes in the event you do not attend your allocated class

Terms and conditions are subject to change without notice and posted on our members only section at www.firestormmartialarts.com.au. New conditions are effective immediately from the date of change. Members are encouraged to check the terms and conditions regularly via our website to ensure they are up to date with the terms and conditions of membership at Firestorm Martial Arts.

FORTNIGHTLY PAYMENTS

Firestorm will offer fortnightly memberships, that are calculated over a 12-month period and take into consideration, public holidays, school holidays and Christmas break. The total amount is then broken up into fortnightly payments to ensure manageable payments and consistent budgeting. Payments are made via direct debit to your credit or debit card through Firestorm Martial Arts Stripe facility. Changes to direct debit memberships can be made with at least 3 business days' notice by filling out a new direct debit request form available at reception. We will assume your payment method is correct and will continue to bill membership fees and charges relating to your membership. This recurring payment is not a contract. Members can cancel the recurring payment, at least 14 days before the date when their next payment is due by filling out a Firestorm Martial Arts Membership cancellation form.

Direct debit memberships are non-refundable, and cannot be transferred to any other person under any circumstance, and cannot be used as credit for any other Firestorm Martial Arts product/s or service/s.

REGISTRATION FEE

Members also acknowledge and understand there is an initial registration cost of \$95.00 payable upon commencement of your membership with Firestorm Martial Arts, and is to be paid on application of membership. In the case of Upfront (Block) memberships, this fee is only charged at the first instalment and remains until the membership is suspended or cancelled.

MEMBERSHIP HOLD

Firestorm Martial Arts membership Hold request form allows members to place their membership on hold, securing their spot in class and their membership price. If membership fee payments are up-to-date, members can suspend their Membership for a minimum of 7 days.

Firestorm memberships can be placed on hold for a maximum of 4 weeks per calendar year.

To suspend a membership, fill out the Firestorm Membership Hold Request form that is available in the Members area on the Firestorm Martial Arts website.

MEMBERSHIP CANCELLATION

Members can cancel their membership any time after joining with 14 days' notice, at no cost. To cancel a membership, fill out a Membership Cancellation Request Form in the Member Area on the Firestorm Martial Arts website. Membership fees must be paid in full to the effective date of cancellation. Members can keep training until the effective date of cancellation.

In the event membership fees are not up to date at the time of cancellation, members will be unable to rejoin in the future until all outstanding fees are brought up to date.